

Presentation Material for Investors

Results of Operations for the First Half of the Fiscal Year Ending March 31, 2021 (FY3/21)

November 6, 2020



Stock code: 4318



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1H FY3/21 Consolidated Financial Highlights



1H FY3/21 Consolidated Financial Highlights 1

Declines both in sales and profits, impacted by the spread of the COVID-19 infection

Both sales and profits declined for the first time since FY3/2010 in the aftermath of the collapse of Lehman Brothers

Net sales

10,550_{million yen} Down 2.9% YoY

Operating profit

Ordinary profit

Profit attributable to owners of parent

1,906 million yen Down 17.3% YoY

2,031 million yen Down 12.5% Yo

1,422 million yen Down 8.4% YoY



1H FY3/21 Consolidated Financial Highlights 2

POINT 1

Affected by the spread of the COVID-19 infection, the employment situation changed dramatically compared with the previous fiscal year and continued to weaken

Operating Environment

Reflecting structural factors, such as decreases in the labor force and working population caused by the declining birthrate and aging population, the employment situation had been improving until the end of the previous fiscal year (higher job openings-to-applicants ratio and lower unemployment rate). However, hiring needs rapidly diminished in a wide range of sectors due to the impact of the spread of the COVID-19 infection.

POINT 2

We provided a diverse array of services that matched the human resources needs of companies

- One priority was personnel placement and temporary staffing services for professionals, a job category with a severe shortage of qualified workers and difficulty recruiting people.
- Strengthened coordination between the group companies.
- Implemented M&A
- Strengthened the operation base by such means as investing in and appropriately deploying human resources.

Our Activities



1H FY3/21 Consolidated Financial Highlights by Segment

The Human Resources Services Business remained strong even amid the COVID-19 crisis

The Recruiting Business, Information Publishing Business and Overseas Business struggled

Human Resources Service Business

Net sales

7,562 million yen

Operating profit

2,321 million yen

Recruiting Business

Net sales

1,044 million yen

Operating profit

(140) million yen

Information Publishing Business

Net sales

900 million yen

Operating profit

28 million yen

Other

Net sales

1,042 million yen

Operating profit

93 million yen

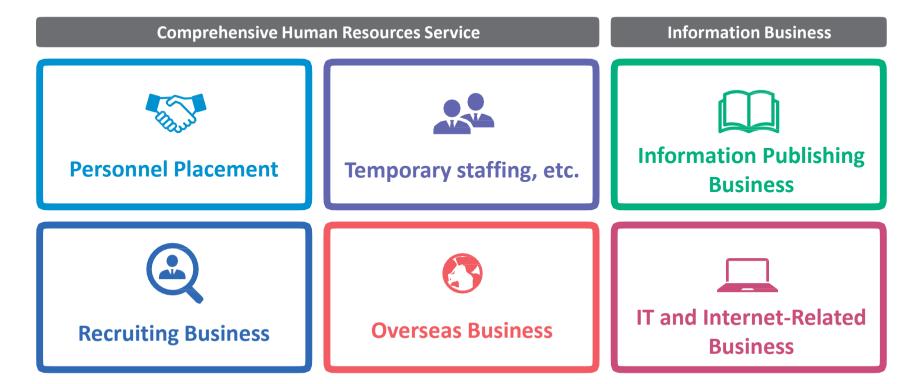
1H FY3/21 Consolidated Financial Results



Business Domains of the QUICK Group

QUICK Group

Contributing to society through human resources and information businesses





1H FY3/21 Financial Results (YoY Change)

YoY Change (millions of yen)

| | 1H FY3/21 | | 1H FY20/3 Resu | ults |
|----------------------------------------------|-----------|---------|------------------------|-------------------|
| | Results | Results | YoY Change (amount) | YoY Change (%) |
| Net sales | 10,550 | 10,864 | (313) | (2.9%) |
| Gross profit | 6,786 | 7,190 | (403) | (5.6%) |
| Selling, general and administrative expenses | 4,879 | 4,884 | (5) | (0.1%) |
| Operating profit | 1,906 | 2,305 | (398) | (17.3%) |
| Ordinary profit | 2,031 | 2,321 | (290) | (12.5%) |
| Profit attributable to Owners of parent | 1,422 | 1,552 | (129) | (8.4%) |



1H FY3/21 Segment Results (YoY Change)

YoY Change (millions of yen)

| | | 1H FY3/21 | | 1H FY20/3 Resu | ılts |
|------------------|-------------------------------------|-----------|---------|------------------------|-------------------|
| | | Results | Results | YoY Change (amount) | YoY Change (%) |
| | Human Resources Service Business | 7,562 | 7,322 | 240 | 3.3% |
| Z | Recruiting Business | 1,044 | 1,689 | (645) | (38.2%) |
| Net sales | Information Publishing Business | 900 | 999 | (99) | (9.9%) |
| SS | Other | 1,042 | 851 | 190 | 22.4% |
| | Total | 10,550 | 10,864 | (313) | (2.9%) |
| | Human Resources Service Business | 2,321 | 2,130 | 191 | 9.0% |
| Op | Recruiting Business | (140) | 410 | (551) | _ |
| Operating profit | Information Publishing Business | 28 | 74 | (46) | (62.2%) |
| g pro | Other | 93 | 87 | 6 | 7.6 % |
| ofit | Adjustment | (396) | (397) | 1 | _ |
| | Total | 1,906 | 2,305 | (398) | (17.3%) |



1H FY3/21 Effects of COVID-19 for the Fiscal Year Ending March 31, 2021

The spread of the COVID-19 infection mainly impacting the Recruiting Business, Information Publishing Business and Overseas Business

Effects of COVID-19

| Segment | Details of the Effects |
|-------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Human Resources Service Business | Remote work and online sales activities and services performed favorably and contributed to ensuring a solid business performance. |
| Recruiting Business | [the new graduate category] The handling volume of events related to new graduates decreased significantly given the overall suspension of joint corporate information sessions for new graduates until August. [the mid-career hiring category] The handling volume of recruitment advertising decreased with a decline in hiring needs among large staffing service companies, which are our core clients, as well as foodservice, sales and other service-sector companies (recruitment of full-time employees, registered dispatched workers and part-time staff) due to the voluntary restraint on business operations and the temporary closure of the businesses of client companies. However, the volume has been recovering since May, when the state of emergency declaration was lifted. |
| Information Publishing Business | Although the performance of information magazines and posting services have weakened, reflecting the reduced use of sales promotions by client companies, business confidence in sales promotion recovered in the second quarter of the fiscal year under review, and this was a driving force for improvement in overall operating performance, including information magazines and posting services. |
| Overseas Business | Due to various regulations in different countries (lockdowns, restrictions on going out, restrictions on immigration, etc.), there were cases in which we were unable to achieve sales with regard to hiring contracts that have landed, because the date of joining a company was postponed, a prospective employee could not enter Japan or due to other reasons. |



1H FY3/21 Segment Results (Human Resources Service Business)

Human Resources Service Business

Net sales

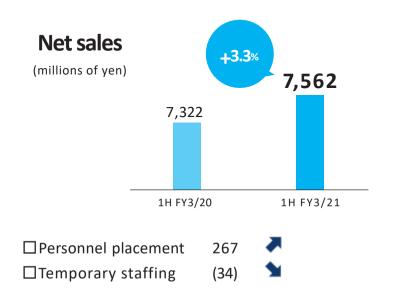
7,562 million yen

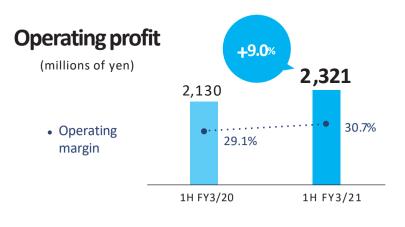
Operating profit

2,321 million yen

The placement and dispatching of nurses and childcare workers remained robust!

The placement of other professionals was on a par with the previous fiscal year





☐ Higher sales resulted in an increase in profit.



1H FY3/21 Segment Results (Recruiting Business)

Recruiting Business

Net sales

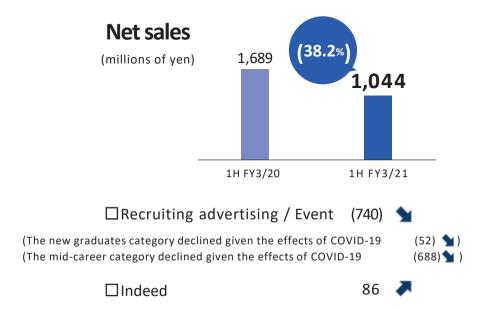
1,044 million yen

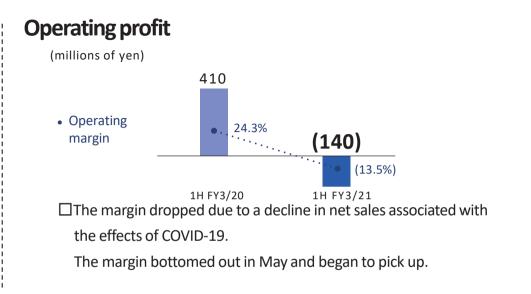
Operating profit

(140) million yen

Handling volume of Indeed services expanded steadily!

That of other recruitment advertising bottomed out in May and began to pick up





1H FY3/21 Segment Results (Information Publishing Business)

Information Publishing Business

Net sales

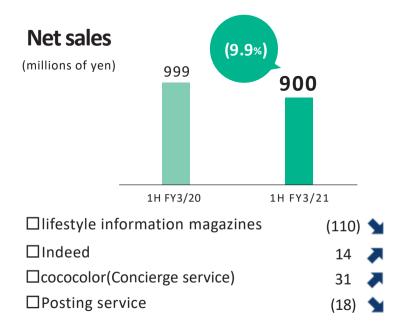
900 million yen

Operating profit

28 million yen

Handling volumes of both concierge services* (outplacement category) and Indeed services were favorable! (*over-the-counter services centering on personnel placement and home builder introductions)

The performance of mainstay lifestyle magazines improved significantly in the second quarter







☐ The improved performance of high-margin concierge services was not sufficient to offset a decline in operating profit associated with decreased sales of information magazines.



1H FY3/21 Segment Results (Other: IT and Internet-Related Business and Overseas Business)

Other: IT and Internet-Related Business and Overseas Business

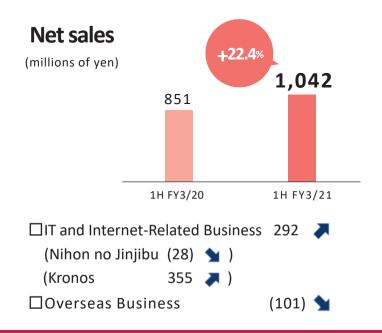
Net sales

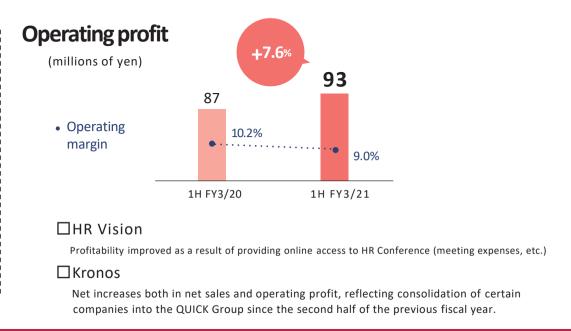
1,042 million yen

Operating profit

93 million yen

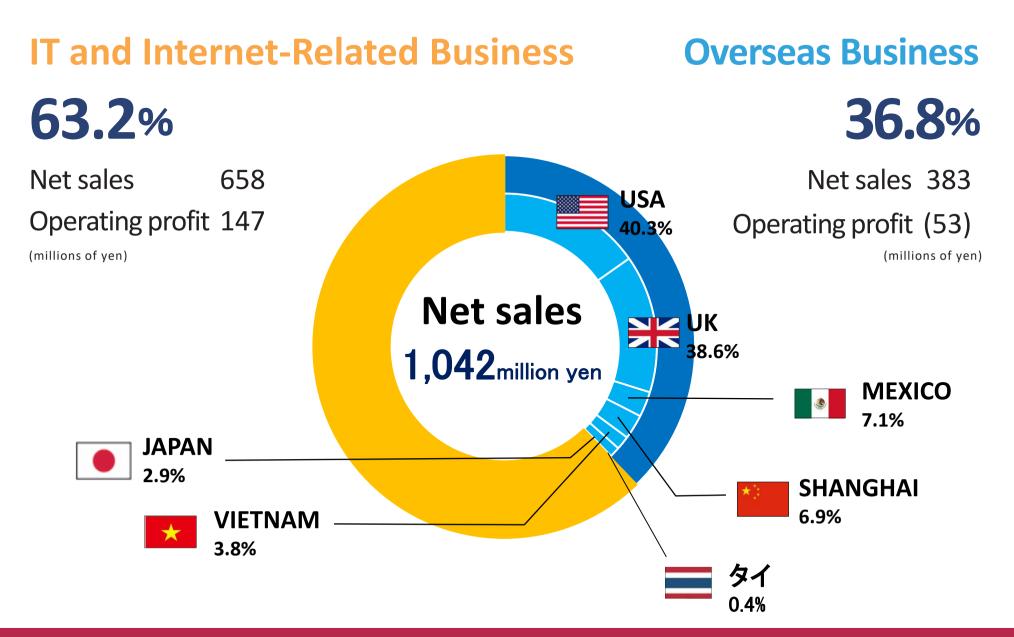
In the IT and Internet-related Businesses, the learning business of Kronos Co., Ltd. was strong!
Sales decreased in Overseas Business, significantly affected by COVID-19







1H FY3/21 Segment Results (Other: IT and Internet-Related Business and Overseas Business)





Strengths that Differentiate QUICK from Competitors

The Kango-roo!



The Construction and Equipment Job Database

建設・設備求人データベース

The Technician Job Database

技術十求人データベース

The Boutique Strategy

Placements of people with professional skills Horizontal expansion by capturing market share in niche categories

Examples: Nurses, construction management engineers, medical representatives (drug sales), mechanical design technicians, automobile industry, cosmetics industry and others

Activities to Register Job Applicants

QUICK has a team of engineers for the Internet and associated operations Several websites and diverse content for registration of job applicants and knowhow gained through the above is developed in the temporary staffing category

Examples: The Kango-roo! community website for nurses

The Nurse Calendar app for managing the schedules of nurses

App of National nursing certification examination past questions (at least 3,700 questions from the past 15 years)

Doga de wakaru kango gijyutu (Nursing techniques explained by video: 300 videos)

Our response to coexistence with COVID-19

Control infection damage in and outside the Company and maintain employee safety

Working system

- Positively implement work from home and staggered commuting.
- Hybrid-type working system with work from home and normal attendance
- Introduce an allowance for work from home

2.

Improve the content of online services in a wide range of fields

- Sales activities
- Strengthen online contact points both in sales activities and interviews with job seekers.
- Positively implement online seminars.
- Attract a greater number of customers by holding online events (HR Conference).

3.

Review costs and improve productivity with an eye on securing business performance

- Restructure business sites (including the closure of Tennoji Office).
- Review of systems
- Strengthen the operation base through redeployment of human resources to highly productive business divisions.

FY3/21 Consolidated Earnings Forecast



FY3/21 Consolidated Earnings Forecast

FY3/21 Earnings/dividends forecasts (YoY change)

(Millions of yen)

| | FY3/21 | | | | | |
|----------------------------------------------|----------------------------------------------------------------------|----------------------------------------------------------------------|------------|-----------------------------------------------------------------------|------------|--|
| | 1H results | 2H forecast | | Full year fo | | |
| | [Amount] | [Amount] | YoY change | [Amount] | YoY change | |
| Net sales | 10,550 | 8,849 | (13.0%) | 19,400 | (7.8%) | |
| Gross profit | 6,786 | 4,653 | (18.8%) | 11,440 | (11.5%) | |
| Selling, general and administrative expenses | 4,879 | 4,988 | (2.3%) | 9,868 | (1.2%) | |
| Operating profit | 1,906 | (334) | 1 | 1,572 | (46.4%) | |
| Ordinary profit | 2,031 | (331) | 1 | 1,700 | (43.5%) | |
| Profit attributable to owners of parent | 1,422 | (273) | _ | 1,149 | (44.6%) | |
| Dividend per share (yen) | 18.0 (Ordinary dividend 12 yen) (Commemorative dividend 6 yen) | 19.0 (Ordinary dividend 13 yen) (Commemorative dividend 6 yen) | (4.0) | 37.0 (Ordinary dividend 25 yen) (Commemorative dividend 12 yen) | (8.0) | |



FY3/21 Forecast by Segment

FY3/21 Forecast by Segment (YoY change)

(Millions of yen)

| | | FY3/21 | | | | |
|------------------|----------------------------------|------------|------------------------|------------|--------------------|------------|
| | | 1H results | 1H results 2H forecast | | Full year forecast | |
| | | [Amount] | [Amount] | YoY change | [Amount] | YoY change |
| | Human Resources Service Business | 7,562 | 5,462 | (7.3%) | 13,025 | (1.5%) |
| Z | Recruiting Business | 1,044 | 1,555 | (23.9%) | 2,599 | (30.4%) |
| Net sales | Information Publishing Business | 900 | 968 | (11.5%) | 1,868 | (10.7%) |
| Š | Other | 1,042 | 863 | (24.1%) | 1,906 | (4.2%) |
| | Total | 10,550 | 8,849 | (13.0%) | 19,400 | (7.8%) |
| | Human Resources Service Business | 2,321 | (189) | _ | 2,132 | (14.3%) |
| Opo | Recruiting Business | (140) | 166 | (66.1%) | 26 | (97.1%) |
| Operating profit | Information Publishing Business | 28 | 46 | (61.8%) | 74 | (62.0%) |
| g pro | Other | 93 | (14) | _ | 79 | (55.7%) |
| fit | Adjustment | (396) | (344) | _ | (741) | _ |
| | Total | 1,906 | (334) | _ | 1,572 | (46.4%) |



FY3/21 Business Segment Forecasts (Human Resources Service Business)

Human Resources Service Business

Net sales

13,025 million yen Operating profit

2,132 million yen

Strengthen promotion activities on websites operated by the Company, rebuild sales systems by such means as promoting remote work to improve productivity, and develop new markets for specialized jobs

(Millions of ven)

| | 1H results | 2H forecast | YoY change | Full year forecast | YoY change |
|------------------|------------|-------------|------------|--------------------|------------|
| Net sales | 7,562 | 5,462 | (7.3%) | 13,025 | (1.5%) |
| Operating profit | 2,321 | (189) | | 2,132 | (14.3%) |

Second half outlook

YoY change (millions of yen)

☐ Personnel Placement

☐ Temporary staffing

(307)

(97)

☐ Nursery school operations





FY3/21 Business Segment Forecasts (Recruiting Business)

Recruiting Business

Net sales

2,599 million yen

Operating profit

26 million yen

To achieve a return to the black in the latter half of the fiscal year under review, expand sales in Indeed services, review measures for products and reinforce the provision of holistic solutions to customers by leveraging the sales capabilities of the Recruiting Business and consulting capabilities of Jump Co., Ltd.

(Millions of yen)

| | 1H results | 2H forecast | YoY change | Full year forecast | YoY change |
|------------------|------------|-------------|------------|--------------------|------------|
| Net sales | 1,044 | 1,555 | (23.9%) | 2,599 | (30.4%) |
| Operating profit | (140) | 166 | (66.1%) | 26 | (97.1%) |

Second half outlook

YoY change (millions of yen)

☐In-house products

□ Recruiting advertising sales (645) **1** □ Indeed **106**



FY3/21 Business Segment Forecasts (Information Publishing Business)

Information Publishing Business

Net sales

1,868 million yen

Operating profit

Strengthen the sales systems and areas for concierge services* and expand sales in Indeed services

(*over-the-counter services centering on personnel placement and home builder introductions)

(Millions of ven)

| | 1H results | 2H forecast | YoY change | Full year forecast | YoY change |
|------------------|------------|-------------|------------|--------------------|------------|
| Net sales | 900 | 968 | (11.5%) | 1,868 | (10.7%) |
| Operating profit | 28 | 46 | (61.8%) | 74 | (62.0%) |

(13)

Second half outlook

YoY change (millions of yen)

□Indeed

☐ Lifestyle information magazines (109)

□cococolor(Concierge service)



□ posting





FY3/21 Business Segment Forecasts (Other: IT and Internet-Related Business and Overseas Business)

Other: IT and Internet-Related Business and Overseas Business

Net sales

1,906 million yen

Operating profit

Increase the number of "Nihon no Jinjibu" exhibitors for the related businesses, reinforce branding, strengthen sales promotion in the learning business, train young engineers and focus on solidifying the operation base for the Overseas Business to prepare for the future after COVID-19 is contained.

(Millions of ven)

| | 1H results | 2H forecast | YoY change | Full year forecast | YoY change |
|------------------|------------|-------------|------------|--------------------|------------|
| Net sales | 1,042 | 863 | (24.1%) | 1,906 | (4.2%) |
| Operating profit | 93 | (14) | _ | 79 | (55.7%) |

Second half outlook

YoY change (millions of yen)

□IT and Internet-Related Business (120) **1**

□ Overseas Business

(153)



FY3/21 Dividends Forecast

Payout ratio

60.6% of profit attributable to owners of parent.

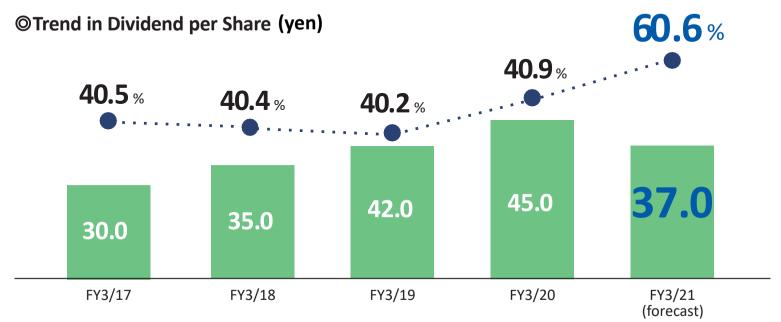
FY3/21 Dividends Forecast

[Annual dividend] 37.0 yen

[Ordinary dividend] Total of 25 yen (end of the first half: 12 yen; fiscal year-end: 13 yen)

[Commemorative dividend] Total of 12 yen (end of the first half: 6 yen; fiscal year-end: 6 yen)

*Commemorative dividend of the 40th anniversary of the Company's founding



Note: Dividend payout ratio for FY3/21 includes the Commemorative dividend.



Reference: Acquisition of shares of Jump Co., Ltd. (subsidiary)

Combine the sales capabilities and knowhow of the human resources business field with Jump's expertise to enhance hiring capabilities, including hiring strategy planning and hiring marketing, and substantiate services other than hiring advertisement in the Recruiting Business, and then help client companies with success in hiring.

Company profile

Company name: Jump Co., Ltd.

Head office: Shinjuku-ku, Tokyo Capital: 10 million yen, Established: May 30, 2008
Business content: Develop a business model that controls upstream processes,
including customized hiring strategy framework building and
consulting, highly rated by a broad range of companies from
major healthcare, plants, gourmet websites and human
resources companies to startups.

Note: Purchased all of the stock of Jump Co., Ltd. on June 1, 2020 and made it into a subsidiary.

Aim



Expertise of clients'
assets and sales
capabilities/Human
Resources business field



<u>jump</u>

Expertise in enhancing hiring capabilities



Substantiate the service lineup in the Recruiting Business, reinforce consulting power

Medium-term Management Plan



FY3/21 Medium-term Management Plan

As COVID-19 is still spreading worldwide and the timing of its containment is difficult to foresee, business activities will likely remain on hold in Japan and overseas in the near future.

The QUICK Group prioritizes the safety of stakeholders such as client companies, business partners, job applicants, readers, users and employees. At the same time, we strive to provide marketing activities and services while paying full attention to the effects of the spread of COVID-19.

However, because it is difficult to reasonably calculate the impact on the QUICK Group at this point in time, the Medium-term Management Plan, the initial year of which is set for FY3/21, are undecided.

Supplementary Materials



Market Conditions Personnel Placement Market Outlook

More growth is expected in the market for the placement of professionals

Further expansion of demand for nurses

The growing shortage of nurses in Japan

The shortage of nurses in Japan is expected to be in the range of 60,000 and 270,000 in 2025. (for registered nurses, nursing assistants and all other categories of nursing care professionals)

Source: Ministry of Health, Labour and Welfare
Intermediate Report of Subcommittee for Nurse Supply and Demand concerning Supply and Demand for Healthcare Professionals

A shortage of nurses at healthcare sites increased, associated with the spread of COVID-19



More growth of the personnel placement market

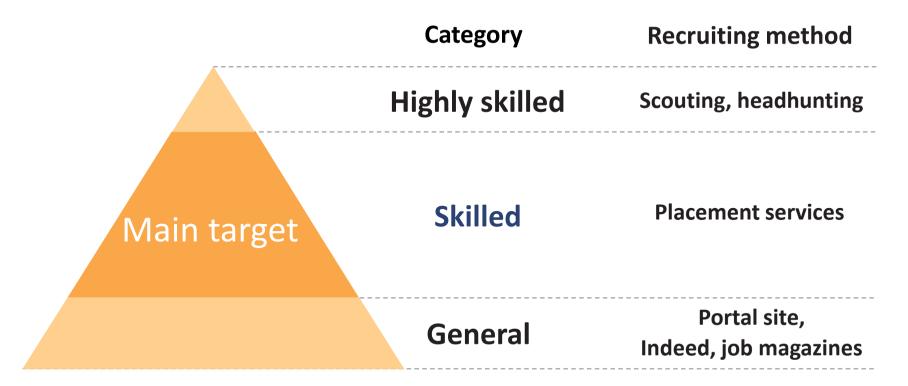
Expect more growth of the placement market for nurses, AI engineers, and others with specialized skills



Market Conditions Priority Business Domains of the QUICK Group

Increase the focus on placements of people with specialized skills

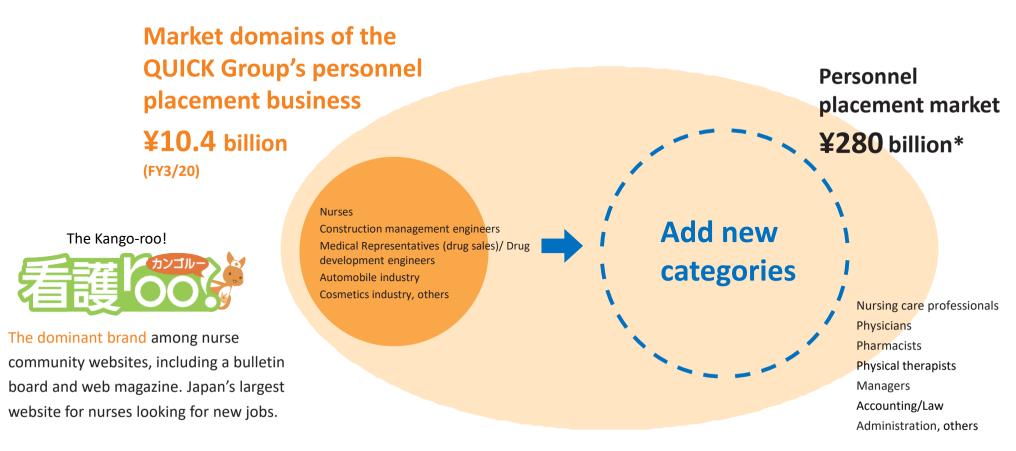
Structure of the human resources placement market for professionals





Market Conditions The Market for Placements of Skilled Workers

- For placements of people with professional skills, the goals are growth in current categories and the addition of new categories
- Demand will remain high in the nurses category



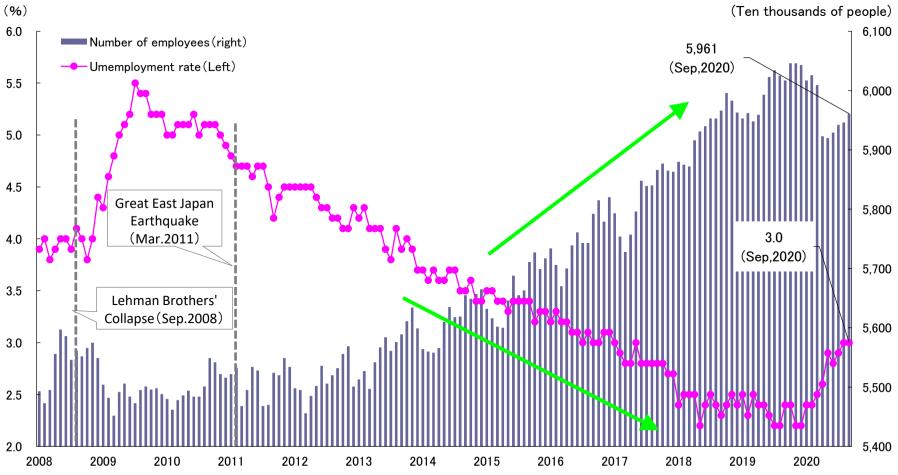
Source: Prepared by QUICK based on "Current Status and Prospects of Human Resources Business 2020" by Yano Research Institute Ltd.



Market Conditions (1) Number of Employees and Unemployment Rate



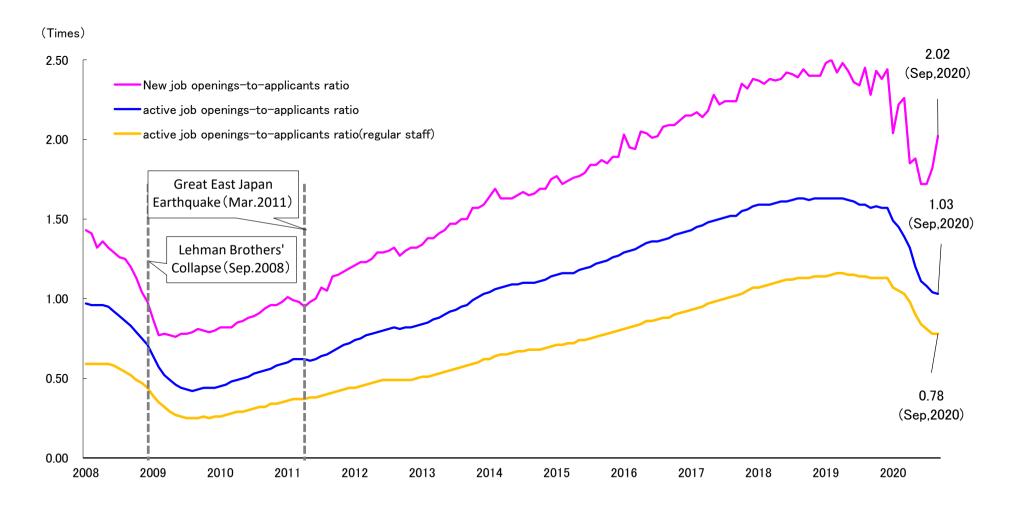




Source: Prepared by QUICK based on Labor Force Survey (unemployment rate: actual figures; number of employees: seasonally adjusted) of the Statistics Bureau, Ministry of Internal Affairs and Communications



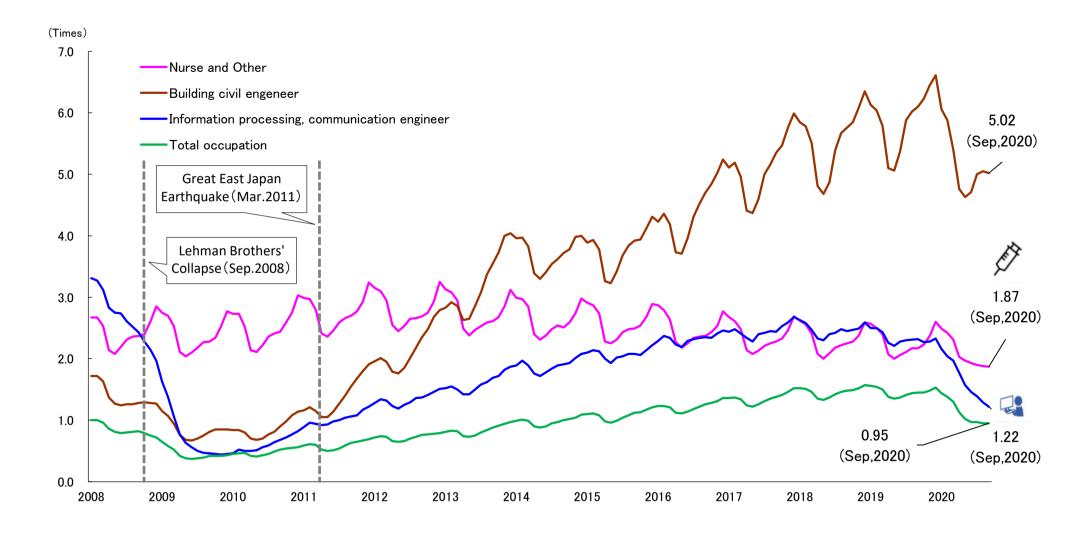
Market Conditions (2) The Job Opening-to-Applicants Ratio



Source: Prepared by QUICK based on general job placement data (seasonally adjusted) of the Ministry of Health, Labour and Welfare Employment Security Bureau



Market Conditions (3) The Job Opening-to-Applicants Ratio for Professionals

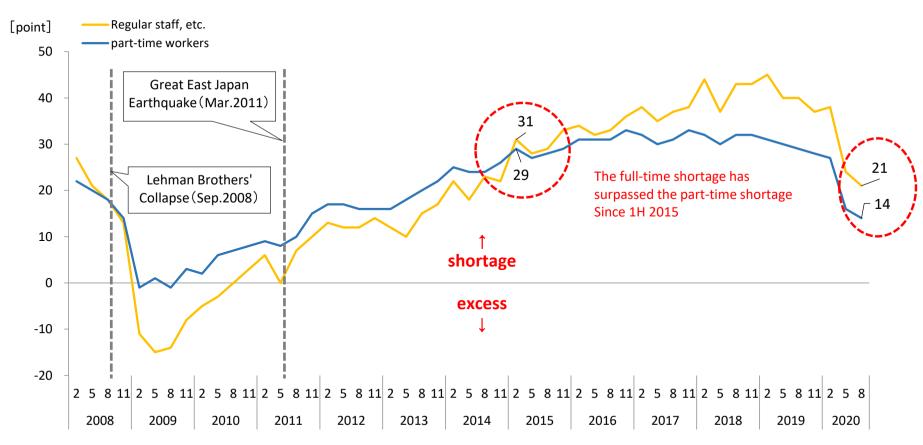


Source: Prepared by QUICK based on Job Opening-to-Applicants Ratios for Job Categories (including part-time) of the Ministry of Health, Labour and Welfare



Market Conditions (4) Japan's Labor Shortage (Diffusion Index)

- A shortage of full-time employees at companies has calmed down
- The full-time shortage has surpassed the part-time shortage since 1H 2015



Source: Prepared by QUICK based Survey on Labour Economy Trend of the on Ministry of Health, Labour and Welfare.

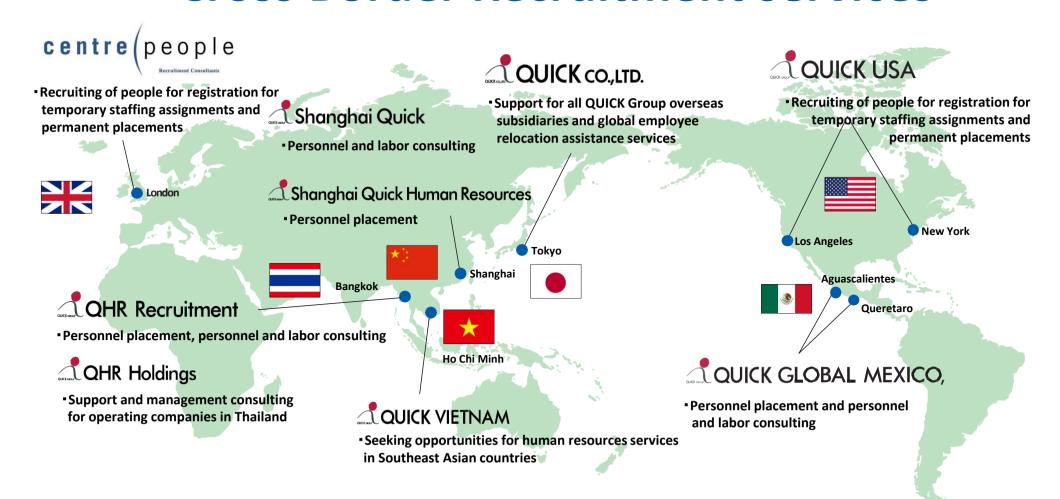
^{*} The ministry performs a labor shortage survey using questionnaires every three months that covers about 5,800 business sites in all areas of Japan.

^{*} Labor shortage diffusion index = Shortage - Surplus



Overseas Network and Services

Create a market for Cross Border Recruitment services

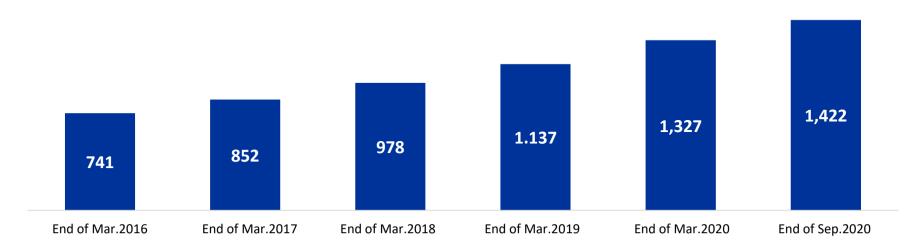




Number of Employees at Fiscal Year-End

Number of employees up by **95** from the end of March 2020

Number of employees (All group companies)



Note: The number of employees is the "number of full-time employees + number of temporary employees (with social insurance)" at the end of each period.



Personnel Placement Services 1/2

| | Category | Services |
|--------------------------------------------------------------|--------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| The Kango roo! website | Recruiting site for nursing care professionals | The largest volume of job listings for nurses, public health nurses and midwives Assistance for changing to a job with better compensation |
| 建設・設備求人データベース The Construction and Equipment Job Database | Recruiting site for construction, facilities management and industrial plant professionals | Easy to locate jobs that match professional qualifications, experience, desired locations and other parameters |
| 技術士求人データベース The Technician Job Database | Recruiting site for construction consultants | For construction engineers, civil engineering consulting managers and other consulting categories Easy to locate jobs that match professional qualifications, experience, desired locations and other parameters |
| MR BiZ The MR BiZ website | Site for viewing and comparing information required by MRs | Support for medical representatives (drug salespeople) seeking a different job to sell a promising new drug or better compensation and other working conditions |
| A nswers website | Recruiting site for all types of pharmaceutical industry jobs | Pharmaceutical company and CRO job listings as well as extensive pharmaceutical industry information about assignments, the composition of business divisions, corporate cultures and other subjects |
| **AnswersNews | News about the pharmaceutical industry | A broad range of news about the pharmaceutical industry presented in a format that makes topics, issues and other information easy to understand |



Personnel Placement Services 2/2

| | Category | Services |
|-----------------------------------------------------------------|------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 医療機器転職BiZ Iryo Kiki Tenshoku BiZ | A job changing site specializing in the medical equipment industry | With the largest number of job listings in this industry, the site allows finding jobs that match skills, desired locations and other characteristics of applicants |
| E&M JOBS E&M JOBS website | A site for engineers looking for a different job | Job openings for electrical, mechanical, software and other engineers along with outlooks for many companies, advice about job changes specifically for engineers and other information |
| オートモーティブ・ジョブズ AUTOMOTIVE JOBS The Automotive Jobs website | Recruiting and job changing site for people in the automobile industry | Ranks among the leaders in the number of job listings and matching accuracy; also has a large volume of information about companies |
| The Saishoku website | Recruiting and job changing site for people in the cosmetics industry | Japan's leading recruiting site in this industry, covering planning, marketing, manufacturing, sales and all other job categories Supplies detailed information about workplace atmospheres, corporate cultures, compensation and other subjects involving specific jobs |



Information Publishing Business

Titles

Description





Life-style magazines Kanazawa Joho, Toyama Joho, Niigata Joho, Takaoka Joho These magazines contain lifestyle information that enables readers to enjoy living in their communities even more. Magazines, which are delivered to homes at no cost, are published primarily for the cities of Kanazawa, Toyama, Niigata and Takaoka.



Periodicals lezukuri Navi Now in its 23nd year, lezukuri Navi contains local housing information mainly about Fukui, Ishikawa and Toyama prefectures that is useful for people who are building a house. These magazines provide guidelines for creating homes that will match the values of the families who will live there. Subjects cover financing, the homebuilding process, general contractor selection, choosing home fixtures and other aspects of building a house in the Hokuriku area.





Mook (magazine + book) publications Bakeries in Kanazawa, Kanazawa Ramen Guide 2020, Delicious Meat in Toyama, Hot Spring Day Trips in Ishikawa, and others

Bakeries in Kanazawa is a gourmet guide with information about 72 bakeries in the city and nearby areas.

Kanazawa Pamon Guida 2020 has information about 87 ramon

Kanazawa Ramen Guide 2020 has information about 87 ramen restaurants in Kanazawa and all 148 types of ramen they serve.



Internet-Related Business

Description

日本の人事部

Nihon no Jinjibu (Japan's Human Resources Department)

Japan's largest human resources network, this website provides quality information and functions as a link between management and other businesspeople in all areas of Japan and companies that provide human resource services and solutions.

人材バンクネット

Jinzai Bank Net

This job changing website is a platform for 481 prominent job placement companies located in all areas of Japan. A search function allows users to input job categories, placement services and other parameters in order to select human resources companies that are best suited for finding a new job.



Operated by Nihon no Jinjibu, Japan's largest human resources network, this website is a source of a diverse array of information about human resources technology.



Group network



Placements of people with professional/technical skills Recruiting business Overseas business



Publishing regional information magazines, posting and concierge services



Operation of the Nihon no Jinjibu website Planning and operation of associated events



Temporary staffing, personnel placement, temporary-to-permanent staffing, business contracting



Temporary staffing, personnel placement, nursery school operations and support



Development of innovative solutions using a web system, mobile app and AI, operation of IT engineer training programs, planning and production of technology publications, and other activities



Consulting using "STRUCT," a hiring strategy framework



centre (people

Recruiting of people for registration for temporary staffing assignments and permanent placements

Recruiting of people for registration for temporary staffing assignments and permanent placements



Personnel and labor consulting



Personnel placement



Personnel placement and personnel and labor consulting



Seeking opportunities for human resources services in Southeast Asian countries



Personnel placement, personnel and labor consulting in Thailand



Support and management consulting for operating companies in Thailand



Reference Advertising Activities in the Recruiting Business

Business model differences

Advertising agencies

- O Expenses for purchasing advertising space and services
- O Gross profit = Sales from client companies Cost of space/services

Commissions

- O No expenses for purchasing advertising space and services
- O Gross profit = Ad placement fees (Sales)

Operations

- O Cost of purchasing ad space (in some cases)
- O Gross profit

 Sales from client

 companies Cost of space/services

 Operating expenses

 (About 20% of click rate)

Activities

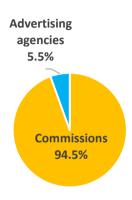
Rikunabi

Rikunabi NEXT/Rikunabi-haken/ fromA navi/Hatalike/TownWork

Indeed

*Also used for activities other than the recruiting business

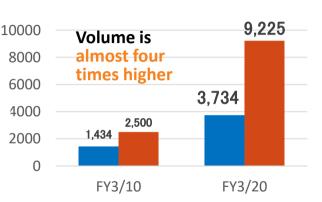
Composition of Advertisements (FY3/20)



Performance Trends

Sales (officially announced)

 Volume of advertisements handled (QUICK estimates)





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Forecasts of results of operations in this presentation are based on information that was available when this presentation was prepared. These forecasts are vulnerable to uncertainties involving the economy, competition, the success or failure of new services, and other factors. Consequently, actual performance may differ significantly from the forecasts in this presentation.