Results of Operations for the First Half of the Fiscal Year Ending March 31, 2020 (FY3/20)



Stock code:4318

- P.3 1H FY3/20 Consolidated Financial Highlights
- P.7 1H FY3/20 Consolidated Financial Results
- P.17 FY3/20 Consolidated Earnings Forecast
- P.26 Medium-term Management Plan
- P.30 Supplementary Materials

1H FY3/20 Consolidated Financial Highlights



1H FY3/20 Consolidated Financial Highlights 1

10th consecutive year of first-half sales and earnings growth

Both first-half sales and earnings rose to new record highs



Operating profit

UP 14.3% YoY 2,305 million yen UP 3.8% vs. plan **Ordinary profit**

UP 14.2% YoY 2,321 million yen UP 3.8% vs. plan Profit attributable to owners of parent

1,552^{million yen} UP 3.6% vs. plan

UP 12.2% YoY

1H FY3/20 Consolidated Financial Highlights 2

POINT 1

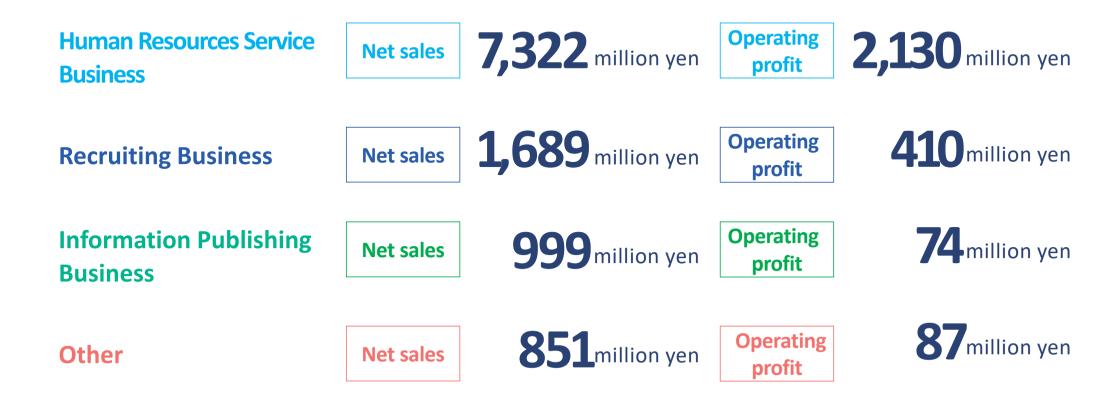
Performance benefited from Japan's strong labor market (higher job openings-to-applicants ratio and lower unemployment rate)

Operating Environment A shortage of workers is becoming even more severe in a wide range of sectors because of structural factors such as declines in the labor force and the workingage population caused by the declining birthrate and aging population.

POINT 2We provided a diverse array of services that matched
the human resources needs of companies© One priority was personnel placement and temporary staffing services for professionals,
a job category with a severe shortage of qualified workers and difficulty recruiting people.Our
Activities© Strengthened coordination between the group companies.
© We increased investments in our workforce and took other actions to build a stronger
foundation for business operations.

1H FY3/20 Consolidated Financial Highlights by Segment

Human Resources Services Business remained strong



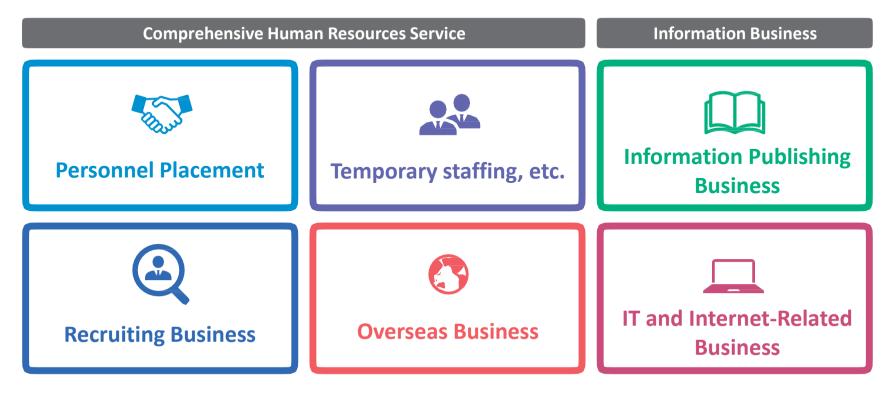
1H FY3/20 Consolidated Financial Results



Business Domains of the QUICK Group

QUICK Group

Contributing to society through human resources and information businesses



1H FY3/20 Financial Results (YoY Change/Vs. Plan)

YoY Change/Vs. Plan

(millions of yen)

	1H FY3/20	1H	FY19/3 Re	sults	1H FY20/3 Plan		
	Results	Results	YoY Change (amount)	YoY Change (%)	Plan	Vs. Plan (amount)	Vs. Plan (%)
Net sales	10,864	9,938	925	9.3%	10,800	63	0.6%
Gross profit	7,190	6,438	751	11.7%	7,157	32	0.5%
Selling, general and administrative expenses	4,884	4,421	463	10.5%	4,936	(51)	(1.0%)
Operating profit	2,305	2,017	287	14.3%	2,221	84	3.8%
Ordinary profit	2,321	2,033	288	14.2%	2,237	84	3.8%
Profit attributable to Owners of parent	1,552	1,383	168	12.2%	1,498	53	3.6%

1H FY3/20 Segment Results (YoY Change/Vs. Plan)

YoY Change/Vs. Plan

(millions of yen)

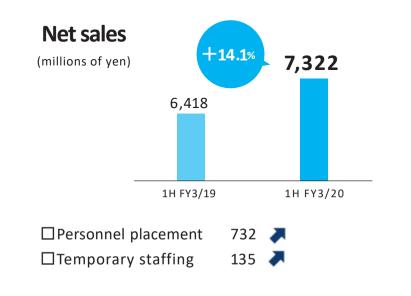
		1H FY3/20	1H F	(19/3 Res	ults	1H F)	(20/3 Pla	n
		Results	Results	YoY Change (amount)	YoY Change (%)	Plan	Vs. Plan (amount)	Vs. Plan (%)
	Human Resources Service Business	7,322	6,418	903	14.1%	7,205	116	1.6%
Net	Recruiting Business	1,689	1,744	(54)	(3.1%)	1,718	(28)	(1.7%)
et sales	Information Publishing Business	999	921	78	8.6%	962	37	3.9%
Š	Other	851	854	(3)	(0.4%)	913	(62)	(6.8%)
	Total	10,864	9,938	925	9.3%	10,800	63	0.6%
	Human Resources Service Business	2,130	1,877	253	13.5%	1,991	139	7.0%
Op	Recruiting Business	410	353	57	16.2%	446	(35)	(8.0%)
Operating	Information Publishing Business	74	38	35	93.1%	71	2	3.8%
g profit	Other	87	125	(38)	(30.4%)	99	(12)	(12.3%)
ofit	Adjustment	(397)	(376)	(21)	5.6%	(387)	(10)	2.6%
	Total	2,305	2,017	287	14.3%	2,221	84	3.8%

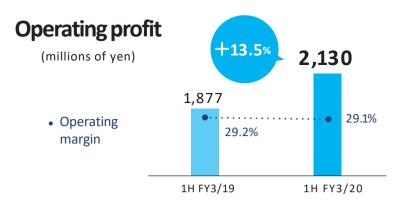
1H FY3/20 Segment Results (Human Resources Service Business)

Human Resources Service Business



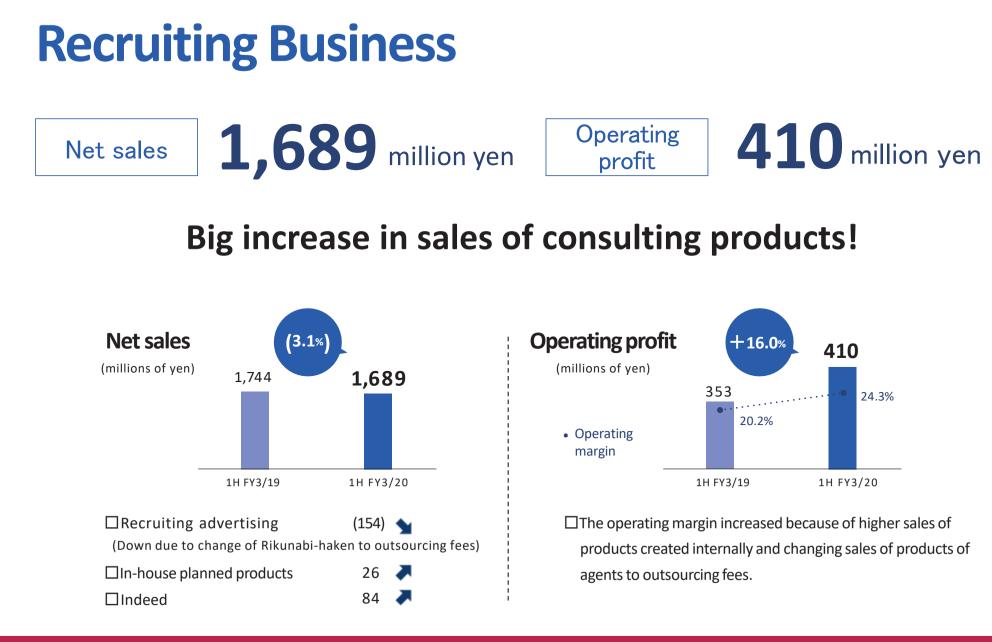
Placements of people with professional skills remained strong, mainly for nurses and construction management engineers





□ Higher sales resulted in an increase in profit

1H FY3/20 Segment Results (Recruiting Business)



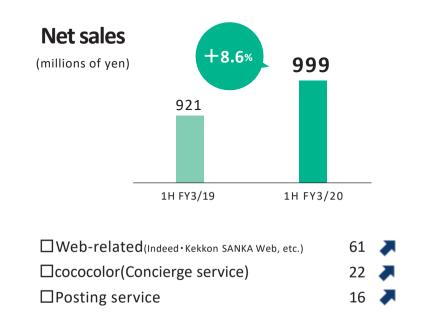
1H FY3/20 Segment Results (Information Publishing Business)

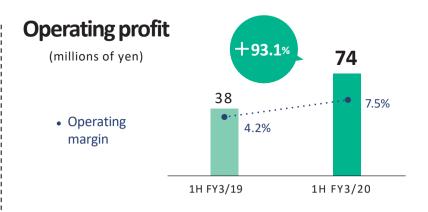
Information Publishing Business





Steady growth of concierge services (all categories) and Internet activities backed by solid performances of lifestyle information magazines and posting services





□ The strong performance of high-margin concierge services raised the operating margin

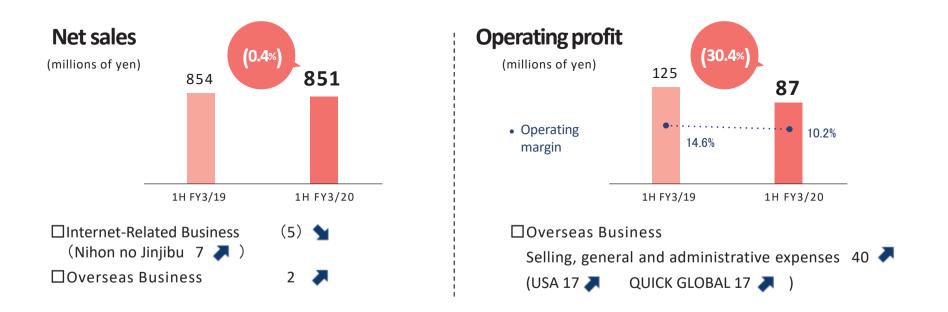
1H FY3/20 Segment Results (Other: Internet-Related Business and Overseas Business)

Other: Internet-Related Business and Overseas Business

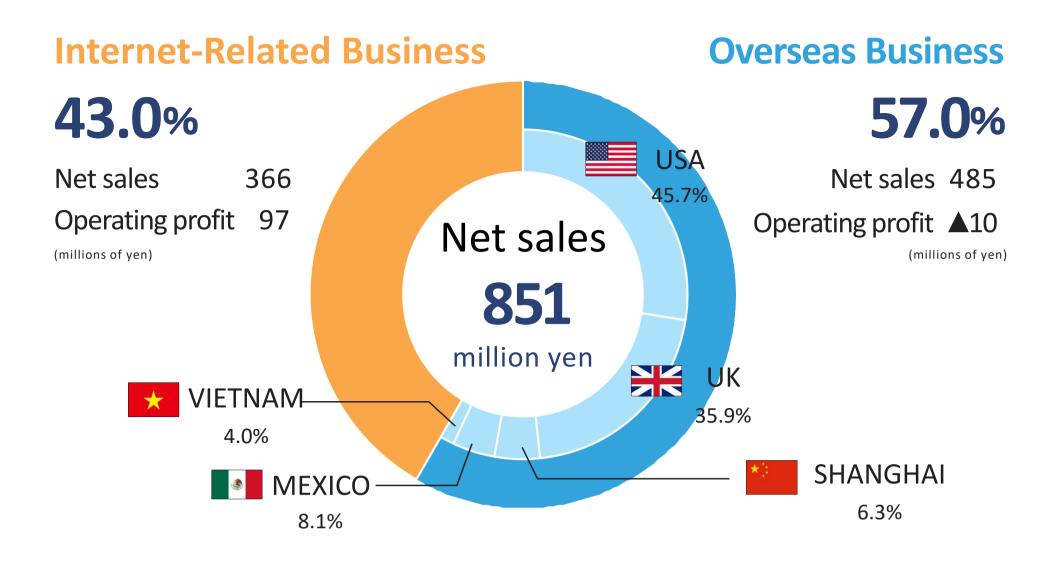




Internet-Related Business growth due to strong Nihon no Jinjibu performance and personnel placement services in North/Central America continue to grow



1H FY3/20 Segment Results (Other: Internet-Related Business and Overseas Business)



Strengths that Differentiate QUICK from Competitors

The Boutique Strategy



The Construction and Equipment Job Database

建設・設備求人データベース



Placements of people with professional skills Horizontal expansion by capturing market share in niche categories

Examples: Nurses, construction management engineers, medical representatives (drug sales), engineers, automobile industry, cosmetics industry and others

Activities to Register Job Applicants

QUICK has its own team of engineers for the Internet and associated operations

Several websites and diverse content for registrations of job applicants

Examples: The Kango-roo! community website for nurses The Nurse Calendar app for managing the schedules of nurses National nursing certification examination preparation app with about 4,000 questions from past tests

FY3/20 Consolidated Earnings Forecast

FY3/20 Consolidated Earnings Forecast

Goal is the 10th consecutive year of sales and earnings growth.

FY3/20 Earnings/dividends forecasts (YoY change/Vs. initial plan)

(Millions of yen)

	FY3/20						
	1H results		2H forecast		Full year forecast		
	[Amount]	[Amount]	YoY change	Vs. initial plan	[Amount]	YoY change	
Net sales	10,864	10,075	9.1%	(0.6%)	20,940	9.2%	
Gross profit	7,190	5,749	10.5%	(0.9%)	12,940	11.2 %	
Selling, general and administrative expenses	4,884	5,135	10.7%	0.6%	10,020	10.6%	
Operating profit	2,305	614	9.0%	(12.0%)	2,920	13.1%	
Ordinary profit	2,321	628	(20.0%)	(11.9%)	2,950	4.7 %	
Profit attributable to owners of parent	1,552	443	(23.9%)	(10.9%)	1,995	1.5%	
Dividend per share (yen)	22.0	22.0	(1)	0	44.0	2.0	

FY3/20 Forecast by Segment

FY3/20 Forecast by Segment (YoY change/Vs. initial plan)

(Millions of yen)

				FY3/2	0		
		1H results [Amount]	2 [Amount]	H forecast YoY change	Vs. initial plan	Full year fo [Amount]	recast YoY change
	Human Resources Service Business	7,322	5,817	14.5%	(2.4%)	13,140	14.3%
Net	Recruiting Business	1,689	2,128	(4.0%)	(3.3%)	3,818	(3.6%)
et sales	Information Publishing Business	999	1,047	(1.1%)	0.1%	2,046	3.4%
õ	Other	851	1,082	23.4%	16.7%	1,934	11.7%
	Total	10,864	10,075	9.1%	(0.6%)	20,940	9.2%
	Human Resources Service Business	2,130	271	154.5%	12.7%	2,402	21.1%
Op	Recruiting Business	410	569	(12.4%)	(5.6%)	979	(2.3%)
Operating profit	Information Publishing Business	74	133	(4.3%)	3.5%	208	16.8%
gpro	Other	87	26	(71.6%)	(69.6%)	114	(48.1%)
ofit	Adjustment	(397)	(387)	(9.4%)	6.5%	(784)	(2.4%)
	Total	2,305	614	9.0%	(12.0%)	2,920	13.1%

FY3/20 Business Segment Forecasts (Human Resources Service Business)

Human Resources Service Business









Steady growth continues! More highly effective marketing activities and more specialist job categories in personnel placement

(Millions of ven)

	1H results	2H forecast	YoY change	Vs. initial plan	Full year forecast
Net sales	7,322	5,817	14.5%	(2.4%)	13,140
Operating profit	2,130	271	154.5%	12.7%	2,402

	YoY change (millions of yen)		
Second half	Personnel Placement	498	
outlook	□ Temporary staffing	217	
	□ Nursery school operations	44	

Forecast more growth backed by the placement of professionals, mainly nurses and construction management engineers

Se

FY3/20 Business Segment Forecasts (Recruiting Business)

Net sales 3,818 million yen Operating profit 979 million yen Start operation of recruiting media for university students graduating in

2021 and strengthen sales activities for consulting services!

* Difference between sales and the volume of business/Progress with the shift from the agency system, which results in purchases, to the commission system, which does not involve purchases, is raising the gross profit margin

(Millions of yen)

	1H results	2H forecast	YoY change	Vs. initial plan	Full year forecast
Net sales	1,689	2,128	(4.0%)	(3.3%)	3,818
Operating profit	410	569	(12.4%)	(5.6%)	979

	YoY change (millions of yen)		
econd half	□Recruiting advertising sales	(142)	1
outlook	□In-house products	32	
	□Indeed	26	

More growth of the Indeed recruiting website

FY3/20 Business Segment Forecasts (Information Publishing Business)

Information Publishing Business







Reinforce regional media and the posting service and expand "real" services

(Millions of ven)

	1H results	2H forecast	YoY change	Vs. initial plan	Full year forecast
Net sales	999	1,047	(1.1%)	0.1%	2,046
Operating profit	74	133	(4.3%)	3.5%	208

	YoY change (millions of yen)		
Second half	□Lifestyle information magazines	(18)	1
outlook	□cococolor(Concierge service)	20	
	□Web-related service	14	

Solid growth in concierge services and IT/Internet jobs

S

FY3/20 Business Segment Forecasts (Other: IT and Internet-Related Business and Overseas Business)

Other: IT and Internet-Related Business and Overseas Business





Continuing to strengthen overseas operations (Asia, Europe, Americas) Continuing to upgrade the Nihon no Jinjibu business model

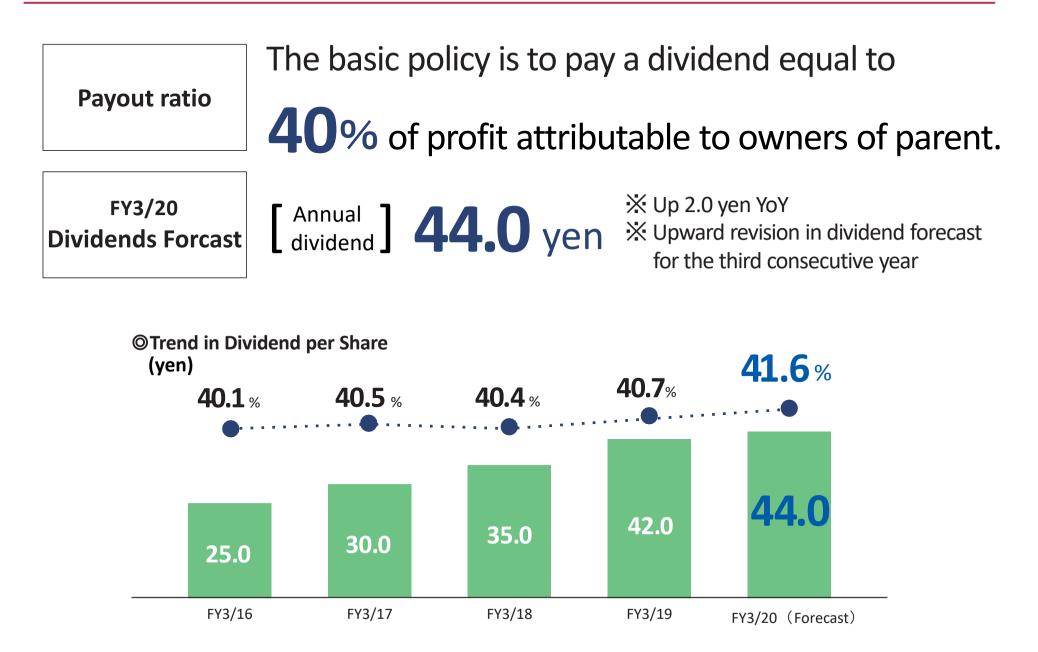
(Millions of yen)

	1H results	2H forecast	YoY change	Vs. initial plan	Full year forecast
Net sales	851	1,082	23.4%	16.7%	1,934
Operating profit	87	26	(71.6%)	(69.6%)	114

	YoY change (millions of yen)		
econd half	□Internet-Related Business	206	
outlook	(included Nihon no Jinjibu)		
	□Overseas Business	(1)	1

Adding Kronos Co., Ltd. to the QUICK Group in the second half

FY3/20 Dividends Forecast



Acquisition of Kronos

business expertise

The acquisition of Kronos makes it possible to combine the expertise of QUICK with the IT/AI resources of Kronos. QUICK will use these skills to develop human resources systems, speed up and reinforce expansion of the IT/AI engineer training business, and assist client companies with issues involving labor shortages and increasing the use of IT.

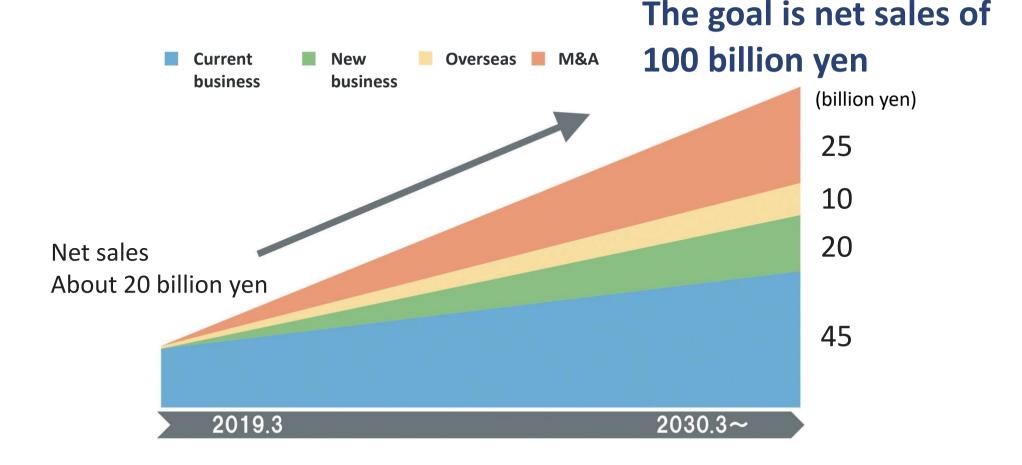
	Corporate Profile:	Kronos Co., Ltd. Established April 10, 2002
Overview of stock		Development of innovative solutions using a web system, mobile app and AI, operation of IT engineer training programs, planning and production of technology publications, and other activities
acquisition		Net sales: 545 million yen Operating profit 4 million yen (2018 Results)
	Acquisition:	Stock acquisition date: October 1, 2019 Purchased all of the stock of Kronos
Purpose		the human

resources

Medium-term Management Plan

Growth Projection/Priorities for Growth

Personnel placement and M&A are the major sources of growth



Medium-term Management Plan

No changes in the plans for sales and earnings.

Medium-term Management Plan (FY3/20-FY3/22)

(Millions of yen)

	FY3/19 results	FY3/20		FY3/21		FY3/22	
		Forecast	YoY change	Forecast	YoY change	Forecast	YoY change
Net sales	19,173	20,940	9.2%	23,260	11.1%	26,170	12.5%
Gross profit	11,641	12,960	11.3%	14,440	11.4%	16,400	13.6%
Selling, general and administrative expenses	9,060	10,040	10.8%	11,170	11.3%	12,470	11.6%
Operating profit	2,581	2,920	13.1%	3,270	12.0%	3,930	20.2%
Ordinary profit	2,818	2,950	4.7%	3,300	11.9%	3,960	20.0%
Profit attributable to owners of parent	1,966	1,995	1.5%	2,228	11.7%	2,674	20.0%
Gross margin	60.7%	61.9%	1.2pt	62.1%	0.2pt	62.7%	0.6pt
Operating margin	13.5%	13.9%	0.4pt	14.1%	0.2pt	15.0%	0.9pt
Ordinary margin	14.7%	14.1%	(0.6pt)	14.2%	0.1pt	15.1%	0.9pt
Profit attributable to owners of parent margin	10.3%	9.5%	(0.8pt)	9.6%	0.1pt	10.2%	0.6pt

Note : Quick reexamines and revises its medium-term management plan every year on a rolling basis.

Medium-term Management Plan (Segment Sales and Operating Profit)

Medium-term Management Plan by Segment(FY3/20-FY3/22)

(Millions of yen)

		FY3/19	FY3/20		FY3/21		FY3/22	
		Results	Forecast	YoY change	Forecast	YoY change	Forecast	YoY change
	Human Resources Service Business	11,499	13,169	14.5%	15,016	14.0%	17,314	15.3%
	Recruiting Business	3,960	3,921	(1.0%)	4,094	4.4%	4,300	5.1%
Sales	Information Publishing Business	1,980	2,008	1.4%	2,148	7.0%	2,388	11.2%
	Other	1,732	1,841	6.3%	2,000	8.7%	2,166	8.3%
	Total	19,173	20,940	9.2%	23,260	11.1%	26,170	12.5%
	Human Resources Service Business	1,984	2,232	12.5%	2,511	12.5%	3,025	20.5%
Ope	Recruiting Business	1,003	1,049	4.6%	1,089	3.8%	1,138	4.4%
Operating	Information Publishing Business	178	201	12.7%	230	14.4%	278	21.0%
	Other	219	187	(14.5%)	190	1.7%	248	30.0%
profit	Adjustment	(804)	(751)	_	(752)	_	(760)	—
	Total	2,581	2,920	13.1%	3,270	12.0%	3,930	20.2%

Supplementary Materials

Market Conditions Personnel Placement Market Outlook

More growth is expected in the market for the placement of professionals

Shifting emphasis from new graduates to experienced people

The hiring shift in the automobile industry

Toyota has raised hiring of experienced workers from 10% in FY18 to 30% of all new employees and plans to increase this to 50% in the future. Recruiting of these workers is increasing, especially for people with AI, image recognition and other specialized skills. Other automobile companies are taking similar actions.

Source: The Nihon Keizai Shimbun, Oct. 3, 2019 Morning Edition

The increasing demand for nurses

The growing shortage of nurses in Japan

The shortage of nurses in Japan is expected to be in the range of 60,000 and 270,000 in 2025. (for registered nurses, nursing assistants and all other categories of nursing care professionals)

Source: Ministry of Health, Labour and Welfare

Intermediate Report of Subcommittee for Nurse Supply and Demand concerning Supply and Demand for Healthcare Professionals

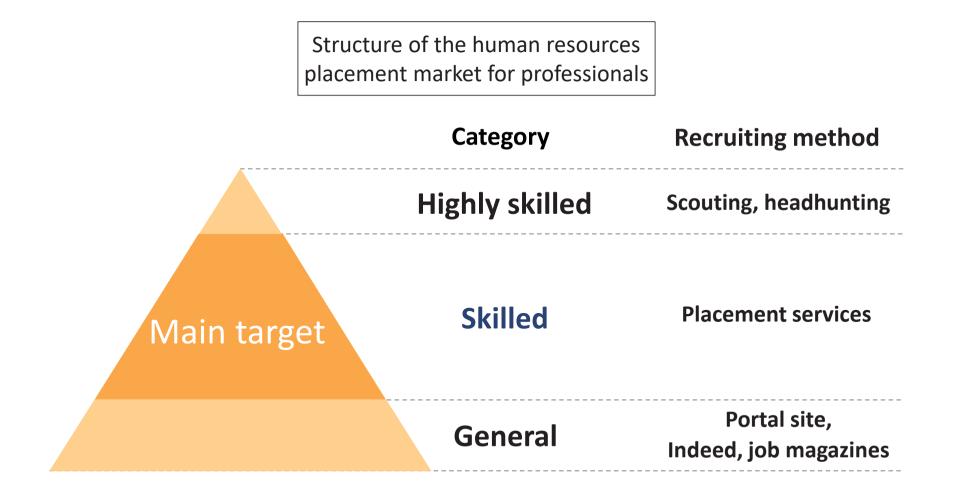


More growth of the personnel placement market

Expect more growth of the placement market for AI engineers and others with specialized skills

Market Conditions Priority Business Domains of the QUICK Group

Increase the focus on placements of people with specialized skills



Market Conditions The Market for Placements of Skilled Workers

- For placements of people with professional skills, the goals are growth in current categories and the addition of new categories
- More growth is expected in demand in the nursing care category

Market domains of the QUICK Group's personnel placement business

9 billion yen (FY3/19)



The dominant brand among nurse community websites, including a bulletin board and web magazine. Japan's largest website for nurses looking for new jobs.

Nurses

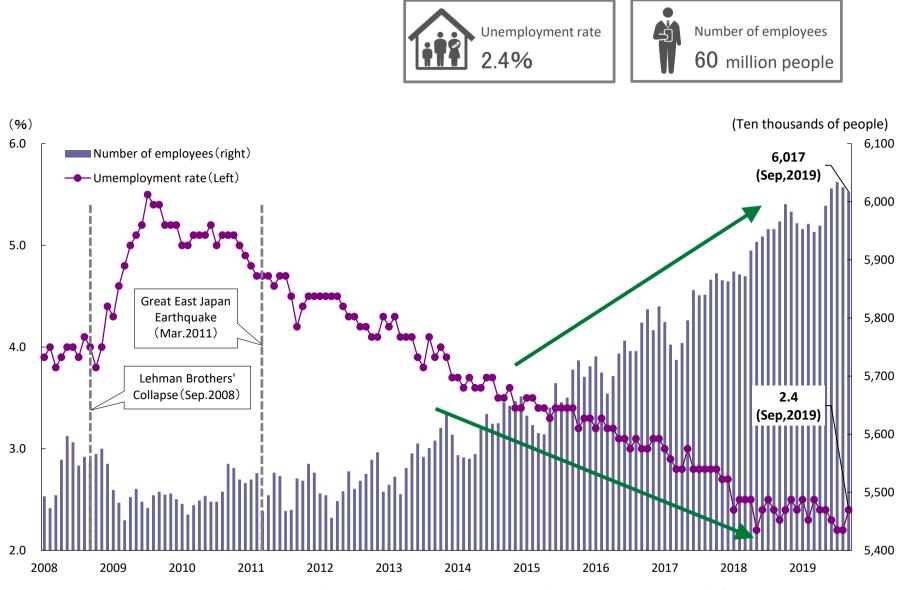
Construction management engineers Medical Representatives (drug sales)/ Drug development engineers Automobile industry Cosmetics industry, others

/ Add new categories Personnel placement market 286 billion yen* Nursing care professionals Physicians

Pharmacists Physical therapists Managers Accounting/Law Administration, others

Source: Prepared by QUICK based on "Current Status and Prospects of Human Resources Business 2018" by Yano Research Institute Ltd.

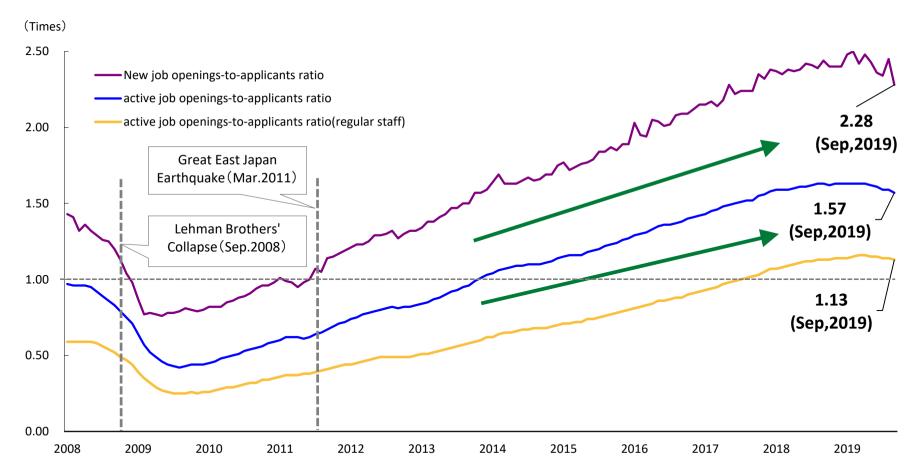
Market Conditions (1) Number of Employees and Unemployment Rate



Source: Prepared by QUICK based on Labor Force Survey (unemployment rate: actual figures; number of employees: seasonally adjusted) of the Statistics Bureau, Ministry of Internal Affairs and Communications

Market Conditions (2) The Job Opening-to-Applicants Ratio

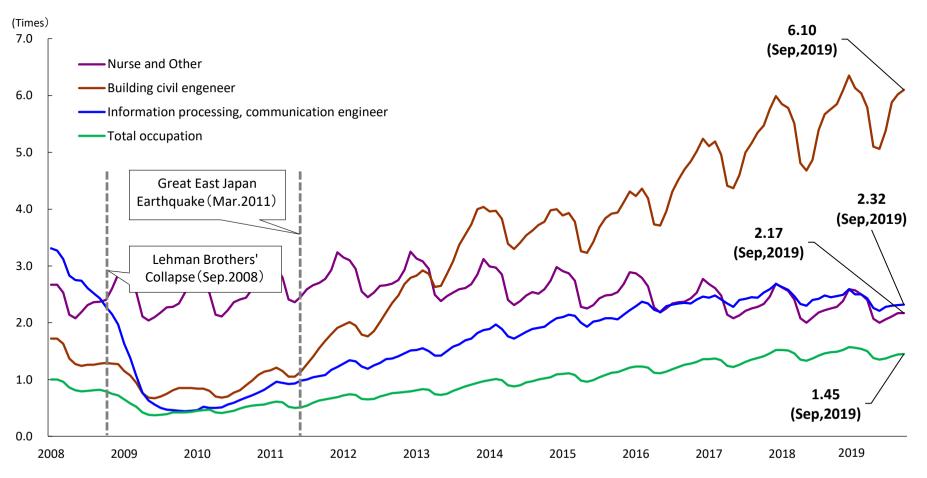
Ratios of openings to job applicants are high



Source: Prepared by QUICK based on general job placement data (seasonally adjusted) of the Ministry of Health, Labour and Welfare Employment Security Bureau

Market Conditions (3) The Job Opening-to-Applicants Ratio for Professionals

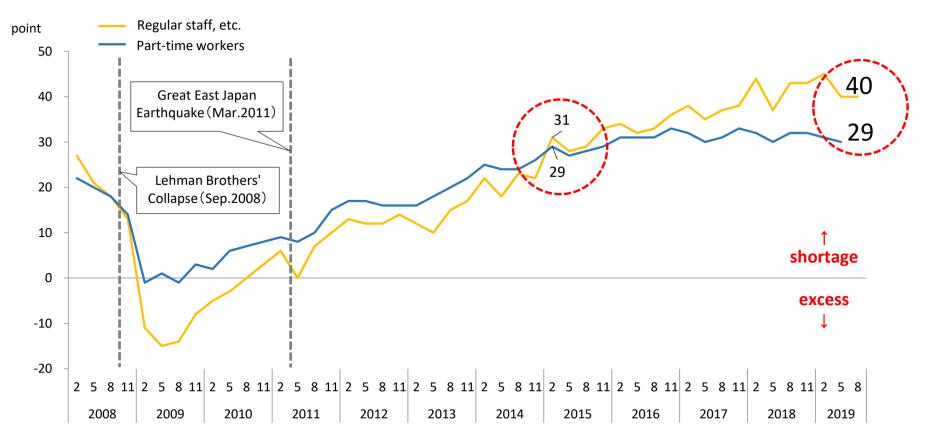
Ratios for people with professional skills are very high



Source: Prepared by QUICK based on Job Opening-to-Applicants Ratios for Job Categories (including part-time) of the Ministry of Health, Labour and Welfare

Market Conditions (4) Japan's Labor Shortage (Diffusion Index)

The shortage of full-time workers is at an all-time high (since 1992)
 The full-time shortage has surpassed the part-time shortage since 1H 2015



Source: Prepared by QUICK based Survey on Labour Economy Trend of the on Ministry of Health, Labour and Welfare.

* The ministry performs a labor shortage survey using questionnaires every three months that covers about 5,800 business sites in all areas of Japan.

* Labor shortage diffusion index = Shortage – Surplus

Overseas Network and Services

Create a market for Cross Border Recruitment services

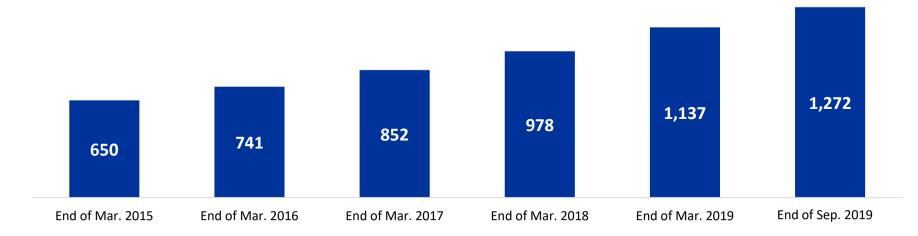


38

Number of Employees at the Second Quarter-End by Segment

Number of employees up by **135** from the end of March 2019

Number of employees (All group companies)



Note: The number of employees is the "number of full-time employees + number of temporary employees (with social insurance)" at the end of each period.

Personnel Placement Services 1/2

	Category	Services
手護 での! website	Recruiting site for nursing care professionals	 The largest volume of job listings for nurses, public health nurses and midwives Assistance for changing to a job with better compensation
建設・設備求人データベース The Construction and Equipment Job Database	Recruiting site for construction, facilities management and industrial plant professionals	Easy to locate jobs that match professional qualifications, experience, desired locations and other parameters
技術士求人データベース The Technician Job Database	Recruiting site for construction consultants	 For construction engineers, civil engineering consulting managers and other consulting categories Easy to locate jobs that match professional qualifications, experience, desired locations and other parameters
MRBIZ The MR BiZ website	Site for viewing and comparing information required by MRs	Support for medical representatives (drug salespeople) seeking a different job to sell a promising new drug or better compensation and other working conditions
製薬業界の転職支援 アンサーズ Answers The Answers website	Recruiting site for all types of pharmaceutical industry jobs	Pharmaceutical company and CRO job listings as well as extensive pharmaceutical industry information about assignments, the composition of business divisions, corporate cultures and other subjects
#AnswersNews	News about the pharmaceutical industry	A broad range of news about the pharmaceutical industry presented in a format that makes topics, issues and other information easy to understand

Personnel Placement Services 2/2

☑ 医療機器転職BiZ Irvo Kiki Tenshoku BiZ	Category A job changing site specializing in the medical equipment industry	Services With the largest number of job listings in this industry, the site allows finding jobs that match skills, desired locations and other characteristics of applicants
E&M JOBS website	A site for engineers looking for a different job	Job openings for electrical, mechanical, software and other engineers along with outlooks for many companies, advice about job changes specifically for engineers and other information
オートモーティブ・ジョブズ AUTOMOTIVE JOBS The Automotive Jobs website	Recruiting and job changing site for people in the automobile industry	Ranks among the leaders in the number of job listings and matching accuracy; also has a large volume of information about companies
The Saishoku website	Recruiting and job changing site for people in the cosmetics industry	 Japan's leading recruiting site in this industry, covering planning, marketing, manufacturing, sales and all other job categories Supplies detailed information about workplace atmospheres, corporate cultures, compensation and other subjects involving specific jobs

Information Publishing Business





Mook (magazine + book) publications Bakeries in Kanazawa, Kanazawa Ramen Guide 2020, Delicious Meat in Toyama, Hot Spring Day Trips in Ishikawa, and others

Bakeries in Kanazawa is a gourmet guide with information about 72 bakeries in the city and nearby areas.

Kanazawa Ramen Guide 2020 has information about 87 ramen restaurants in Kanazawa and all 148 types of ramen they serve.

Internet-Related Business

Description



Nihon no Jinjibu (Japan's Human Resources Department) Japan's largest human resources network, this website provides quality information and functions as a link between management and other businesspeople in all areas of Japan and companies that provide human resource services and solutions.

人材バンクネット

Jinzai Bank Net

This job changing website is a platform for 481 prominent job placement companies located in all areas of Japan. A search function allows users to input job categories, placement services and other parameters in order to select human resources companies that are best suited for finding a new job.

E本の人事部 HRテクノロジー Nihon no Jinjibu HR technology

Operated by Nihon no Jinjibu, Japan's largest human resources network, this website is a source of a diverse array of information about human resources technology.

Group network

Colorful Company,Inc.







Placements of people with professional/technical skills Recruiting business

Publishing regional information magazines, posting and concierge services

Operation of the Nihon no Jinjibu website

Planning and operation of associated events

Temporary staffing, personnel placement, temporary-to-permanent staffing, business contracting

Temporary staffing, personnel placement, nursery school operations and support

Development of innovative solutions using a web system, mobile app and AI, operation of IT engineer training programs, planning and production of technology publications, and other activities



centre (people







Support for all QUICK Group overseas subsidiaries and global employee relocation assistance services

Recruiting of people for registration for temporary staffing assignments and permanent placements

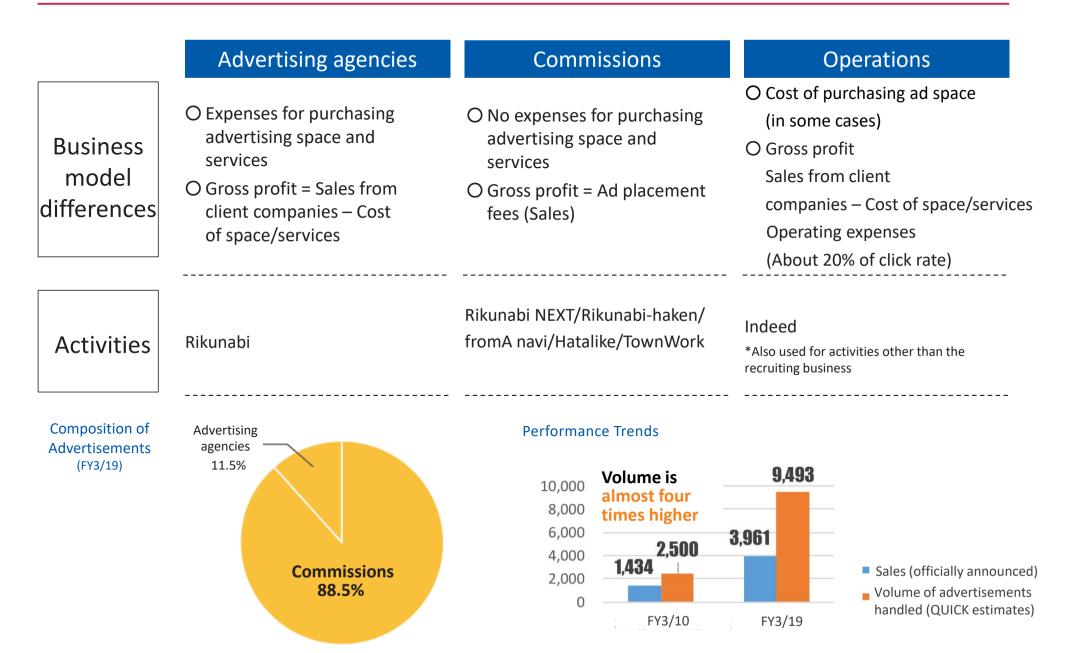
Recruiting of people for registration for temporary staffing assignments and permanent placements

Personnel and labor consulting to improve business operations

Personnel placement and personnel and labor consulting

Seeking opportunities for human resources services in Southeast Asian countries

Reference Advertising Activities in the Recruiting Business





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Forecasts of results of operations in this presentation are based on information that was available when this presentation was prepared. These forecasts are vulnerable to uncertainties involving the economy, competition, the success or failure of new services, and other factors. Consequently, actual performance may differ significantly from the forecasts in this presentation.